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| Field Description | | | | | | | | |  |  |  |  |  |  |  |  |  |
| Complaint ID The unique identification number for a complaint | | | | | | | | | | | | |  |  |  |  |  |
| Submitted via How the complaint was submitted to the CFPB | | | | | | | | | | | | |  |  |  |  |  |
| Date submitted The date the CFPB received the complaint | | | | | | | | | | | | |  |  |  |  |  |
| Date received The date the CFPB sent the complaint to the company | | | | | | | | | | | | | |  |  |  |  |
| State The state of the mailing address provided by the consumer | | | | | | | | | | | | |  |  |  |  |  |
| Product The type of product the consumer identified in the complaint | | | | | | | | | | | | | |  |  |  |  |
| Sub-product The type of sub-product the consumer identified in the complaint (not all Products have Sub-products) | | | | | | | | | | | | | | | | | |
| Issue The issue the consumer identified in the complaint (possible values are dependent on Product) | | | | | | | | | | | | | | | | |  |
| Sub-issue "The sub-issue the consumer identified in the complaint (possible values are dependent on Product and Issue |  |  |  |  |  |
| Company public response "The company's optional |  |  |
| Company response to consumer "This is how the company responded. For example |  |  |  |  |  |  |  |
| Timely response? Whether the company gave a timely response (Yes/No) | | | | | | | | | | | | | |  |  |  |  |